

SELF REGISTRATION

You can sign up for **VirtualCare** by requesting an invite on our main log in page.

1. Go to <https://virtualcare.thinkresearch.com/login>.
2. Click **Sign Up**.

virtualcare

Sign Up **Login**

Login to your account

Don't have an account? [Sign up](#)

Email

Password

 Show

3. Enter your **First Name**, **Last Name**, and **Email**.

virtualcare

Sign Up Login

Request an invite to get started

VirtualCare provides a way for patients and primary care providers to communicate directly over a safe, secure, online communication system via chat, phone or video.

Request an invite

First Name

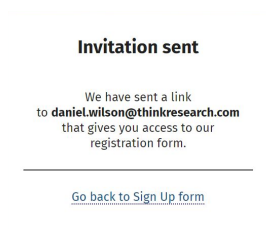
Last Name

Email

Request an invite

Already have an account? [Log in](#)

4. When complete, click **Request an invite**.
5. The **Invitation sent** screen will display.



Check your email. There will be a **Sign Up for your account!** email. Click **Register for VirtualCare**.



Sign up for your account!



Hello,

You're receiving this invitation in response to a registration request made under your email. Please ignore this message if you did not make such a request.

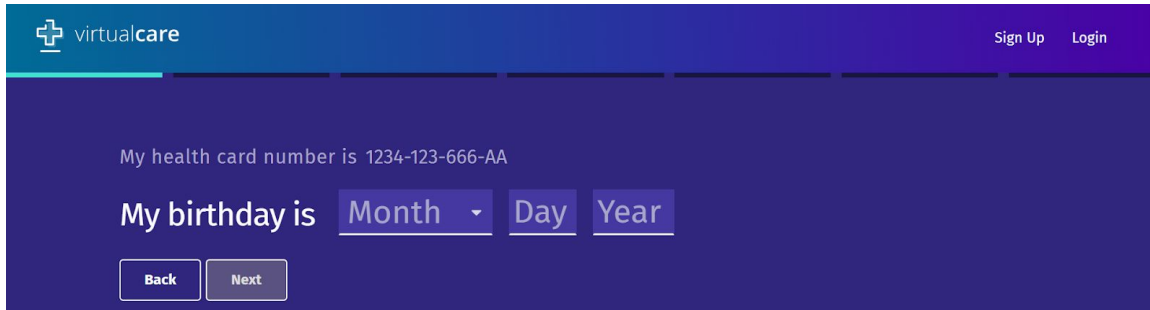
To begin, follow the link below to [sign up for your account](#).

[Register for VirtualCare](#)

6. You will be directed to **VirtualCare**. On the first screen, enter your health card number. When complete, click **Next**.

A screenshot of the VirtualCare registration interface. At the top is the VirtualCare logo. On the right are links for "Sign Up" and "Login". The main heading is "My health card number is" followed by a text input field containing "0000-000-000-AA". Below this is a small lock icon and the text: "The provider will check this information against their records after you finish registration." At the bottom left is a "Next" button.

7. On the next screen, enter your birthday. When complete, click **Next**.



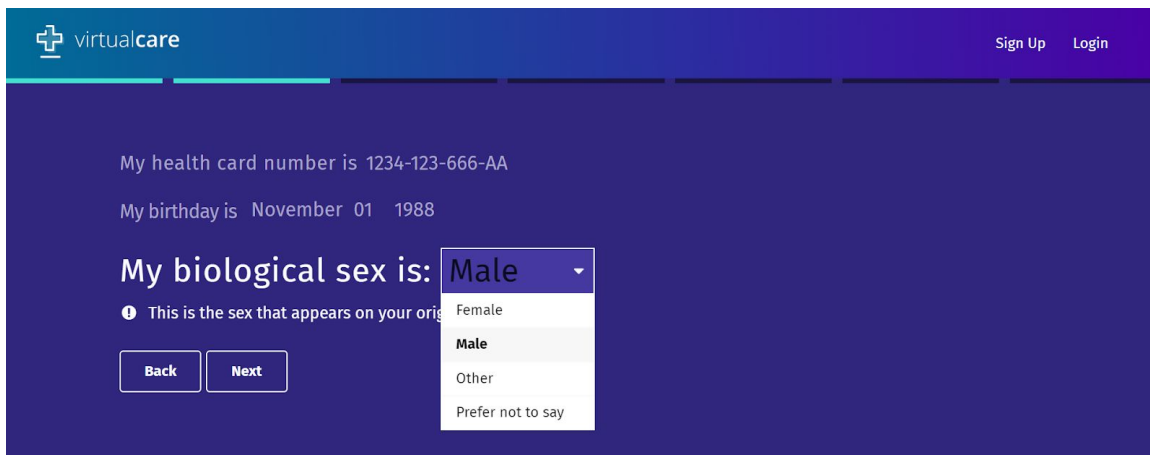
virtualcare Sign Up Login

My health card number is 1234-123-666-AA

My birthday is Month Day Year

Back Next

- On the next screen, select your biological sex from the dropdown. When complete, click **Next**.



virtualcare Sign Up Login

My health card number is 1234-123-666-AA

My birthday is November 01 1988

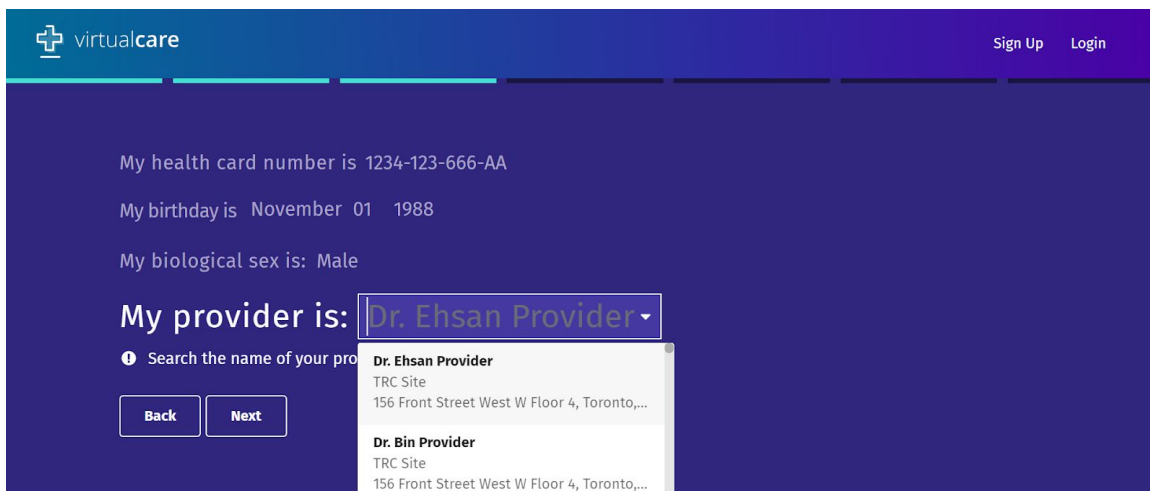
My biological sex is: Male

i This is the sex that appears on your original health card

Female
Male
Other
Prefer not to say

Back Next

- On the next screen, select your provider from the dropdown. When complete, click **Next**.



virtualcare Sign Up Login

My health card number is 1234-123-666-AA

My birthday is November 01 1988

My biological sex is: Male

My provider is: Dr. Ehsan Provider

i Search the name of your provider

Dr. Ehsan Provider
TRC Site
156 Front Street West W Floor 4, Toronto,...

Dr. Bin Provider
TRC Site
156 Front Street West W Floor 4, Toronto,...

Back Next

- Then, set your password. When complete, click **Next**.

My health card number is 1234-123-666-AA

My birthday is November 01 1988

My biological sex is: Male

My provider is: Dr. Victor Mak Provide

My account password will be [Show](#)

[Back](#) [Next](#)

Note: Your password must include the following:

- At least 8 characters long.
- At least 1 uppercase character.
- At least 1 lowercase character.
- At least 1 numeric character or symbol.

11. Enter your home address as they appear on your doctor's records. When complete, click **Next**.

My address is

Home address ,

City Province , Postal code

i Your doctor needs this information to match their records if they send requisition forms

[Back](#) [Next](#)

12. Click the **Terms and Conditions** and **Patient Consent Form** checkboxes. When complete, click **Next**.

☐ I agree to the [Terms and Conditions](#) of use

☐ I have provided my informed consent to my healthcare provider and I agree to the terms in this [Patient Consent Form](#).

[Back](#) [Next](#)

Note: You can click **Terms and Conditions** or **Patient Consent Form** to review these documents.

13. Finally, a summary of all the steps will display. Review. When complete, click **Complete registration**.

VIRUTALCARE: SELF REGISTRATION

I agree to the [Terms and Conditions](#) of use

I have provided my informed consent to my healthcare provider and I agree to the terms in this [Patient Consent Form](#).

[Complete Registration](#)

An email will be sent to your provider. They will verify your submitted information and send you an email to confirm your **VirtualCare** account.

Now, hang tight.

Keep an eye on your email – your provider is reviewing your request. You will receive an update from your provider shortly.

If you have any questions in the meantime, feel free to contact us at 1-800-559-3041.

Once accepted, you will receive an email letting you know your registration request has been accepted. Click **Log in to VirtualCare** to start using **VirtualCare**.



Registration request has been accepted



Hello,

Your registration request to **VirtualCare** has been accepted.

Please follow the link below to [log in](#).

[Log in to VirtualCare](#)